



June 1, 2009

Dear Valued Office-Based Physician Clients,

To continue providing cutting edge service to our clients, PRC is excited to announce our recent acquisition of the StreamlineMD Electronic Medical Record (EMR) software and service. The StreamlineMD EMR is:

- Top rated for small and mid-sized practices
- CCHIT-certified
- Complete functionality including e-prescribing, patient portal, fast and accurate clinical documentation, document imaging management, health maintenance reminders and much more
- Remotely and securely hosted and accessible via the Internet
- True Microsoft Windows Application
- Highly customizable with breadth and depth to handle documentation for specialties and primary care

In an effort to remain a leader in the physician services and health information technology industry, PRC searched carefully for several months to find the ideal EMR service provider with not only a top-rated product but also an outstanding track record of implementation success, client service and client satisfaction. With the acquisition of StreamlineMD, PRC gained 50 physician EMR clients, with more than 300 users, in 13 states along with an experienced group of professionals who have expertise in training, implementation, template design and support.

We are now uniquely positioned to offer a true end-to-end solution for office-based physician practices including:

- CCHIT certified StreamlineMD EMR
- Full spectrum Practice Management System including Enterprise Scheduling
- Complete EDI Claims Services including ANSI 837/835, 270/271, 276/277
- Patient Collection Package including Patient Friendly Statements, Third-Party Collection Letters, and Electronic Patient Collection Calls
- Outsourced Billing Services including Coding, Payment Processing, Denial Management, Insurance Follow-Up, Patient Calls, Refund Processing and Monthly Performance Review

You will be contacted by a client relations representative in the next few weeks to give you the opportunity to ask questions or schedule a product demonstration. In the meantime, if you have any questions, please contact your PRC client representative.

We thank you for your business and look forward to continuing to serve you with outstanding service and technology.

Harry G. Curley
President/CEO